

**Is there a cost for me to make an appointment?**

No, the system is totally free for any patient to make an appointment.

**Can I make an appointment via my smart phone?**

Yes, if you have an iPhone or Android smart phone, you can download the FREE App from the Apple iTunes Store, Android Market or Google Play stores. Search for 'docappointments'.

**Can I cancel an appointment if I've made it online?**

Yes you can. You can cancel an appointment that you've made online or with your smart phone, at any time. Click here to find out more by watching/reading our tutorials.

**How many appointments can I make?**

You can only make one appointment at a time, for each family member.

**Can I choose any Doctor?**

You can choose from any Doctor with an available appointment, on your Doctor's online appointment system.

**Can I make appointments for a family member?**

Yes, you can register and make an appointment for up to six family members.

**Why do you need my email address?**

Your email address is necessary for completing the registration process. It will be used exclusively for communication relating to your appointment.

**Will I receive confirmation for my appointment?**

Yes, you will receive an email for every appointment made or cancelled. And for appointments made with your iPhone/iPad or Android App, you will also receive a reminder 'one day' and 'one hour' before the appointment time.